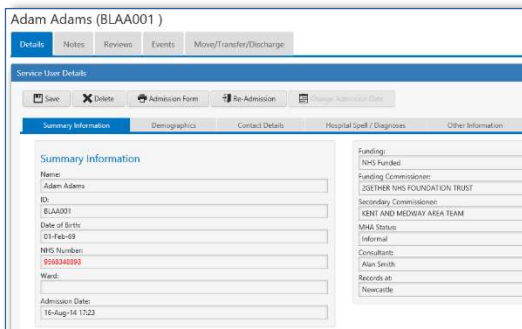
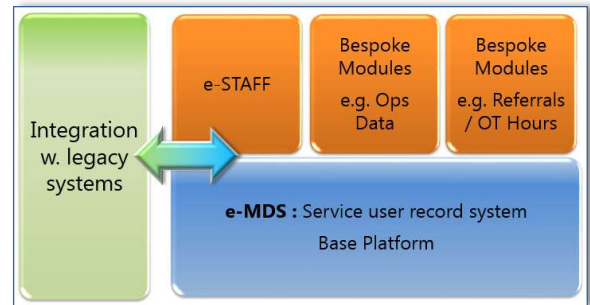


e-MDS is a web-based Service User Record system with built-in business intelligence. It enables care providers to manage service user records, centralise outcome monitoring, manage incidents & complaints across the organisation, produce and auto-generate a variety of reports on the 'push of a button' (incl. the MHSDS) and provide real-time Key Performance Indicators (KPIs).

e-MDS; Service User Administration & Reporting

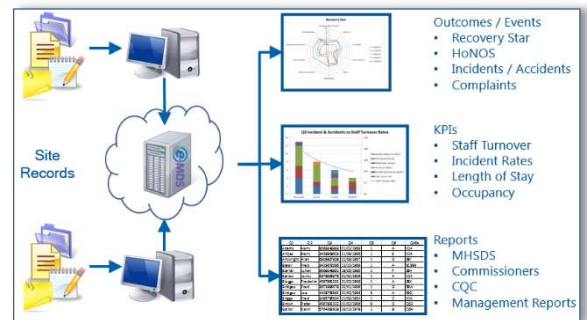
e-MDS is the 'out-of-the-box' system that can be tailored to fit a provider's organisation. It can be used as a stand-alone, fully functional system or augmented with a variety of standard and bespoke modules. e-MDS can also be integrated with legacy systems and act as the 'last step' in the reporting cycle to generate compliant data submissions.



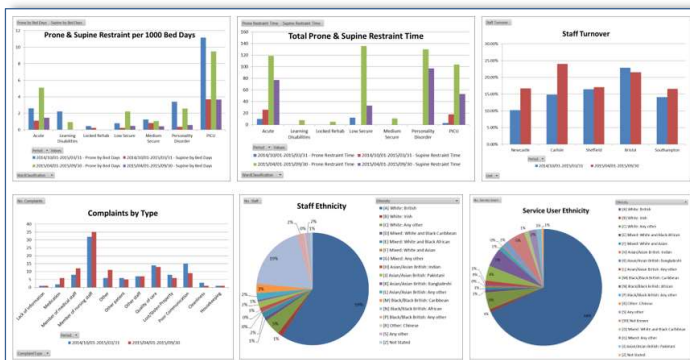
e-MDS captures and manages all relevant Service User data across multiple units. The web-based set up enables production of real-time, centralised reports across an organisation.

The system provides alerts and reminders, validates data entry and produces data quality reports to highlight issues.

e-MDS produces powerful reports to provide KPIs and transparency across an organisation. It generates internal management reports (e.g. occupancy data, LoS) and ensures compliance with reporting obligations. Reports are available on the 'push-of-a-button' (e.g. HoNOS scores, Recovery Star, MHSDS, NHS England Secure Dataset, Mental Health Dashboard, KP90 etc.).



Corporate Governance (e.g. Incidents & Complaints management)



The e-MDS Corporate Governance module allows central tracking and reporting on incidents and complaints across services and auto-generates governance reports filtered by commissioner, service, geography etc.

e-MDS matches each organisation's specific terminology and processes, so the business change is minimal.

e-MDS Features & Benefits

e-MDS is web-based and is securely accessed from multiple service locations. It runs on any PC connected to the internet. Firewalls, network equipment, servers and the IT-infrastructure are our responsibility, so organisations have no need to invest in IT.

Accessible



Secure



Different user permissions mean that staff can only access data appropriate to them.

All data is securely hosted on servers in a state-of-the-art UK-based ISO27001-accredited data centre.

Access is password protected and only allowed from locations recognised by our systems.

e-MDS provides instant access to service user data and enables the production of a variety of different reports. e-MDS ensures compliance with the different data structures and coding required for the MHSDS and our customers use e-MDS when it comes to satisfying their contractual requirements for reporting, calculating key business metrics and providing supporting evidence for commissioner's review meetings or CQC inspections.

Compliance



Quality



e-MDS is easy to use, intuitive, has real-time validation, intelligent navigation and requires minimal training. What is more, it fits in with an organisation's existing operational processes so the amount of business change required is minimal.

This means a high uptake and data entry compliance by staff and thus better quality data.

Our Software as a Service offering delivers major benefits to our Customers. In addition to on-going upgrades, daily back-ups and the provision of all the IT-infrastructure, we provide helpdesk support, generate ad-hoc reports, help with data submissions and the interpretation of the data quality notices. This means that the in-house support requirement for e-MDS is minimal.

Service



Flexible



We recognise that each organisation is different and so e-MDS can be customised to fit in with our customer's business processes. No one system is going to meet all of your business requirements and these WILL change over time. e-MDS customers get their own dedicated version of the system that can be customised to use their terminology, integrate with existing legacy systems and provide the functionality they need.

e-MDS has been used successfully for over 7 years and now looks after more than 10,000 service user records across 70 services.

If you would like to find out more about e-MDS and why so many care providers are using it, please contact us to request a demonstration.

Proven

